

# Prescriptions for outpatients

<https://kingstonhospital.nhs.uk/information/prescriptions-for-outpatients>

## **I have a prescription for a medicine that I need to start taking straight away (an urgent prescription).**

- Go to the Boots outpatient pharmacy counter and queue on the right to collect a ticket.
- Pharmacy staff will then start to make up your prescription.
- Waiting times for prescriptions are displayed on the waiting area screen. Most prescriptions are ready within 20 mins but do be prepared to wait longer.
- When your ticket number is displayed on the screen, go back to the Boots outpatient pharmacy counter and queue on the left to collect your prescription.

## **I have been given a non-urgent prescription (a prescription I do not need to take today).**

Your health professional may offer to send your prescription to a local branch of Boots. Please ask if you are unsure whether your prescription is urgent or non-urgent.

➔ Tell your health professional which Boots branch you prefer to collect your prescription from.

This means you will not need to wait for your prescription to be made up by the Boots hospital outpatient pharmacy.

## **My outpatient appointment is by phone and I need to collect a prescription.**

You can collect your prescription from Boots outpatient pharmacy in Main Outpatients at Kingston Hospital, or at a local Boots branch if advised by your health professional.

<b>Other important points</b>
Unfortunately, community pharmacies cannot dispense our prescriptions.
Remember to take your medicines and follow the instructions you have been given about when and how to take them. If you have any questions please ask a pharmacist.

## **Contacts**

Contact Boots outpatient pharmacy counter in Kingston Hospital if you have any questions.