

CHILDRENS HEARING SERVICES WORKING GROUP MINUTES

Thursday 8 September 2022  
14:00 -15.30 MS Teams

**1. Present**

James Doran (JD)	Audiology Team Leader, KHFT
Alison Poxon (AP)	Local NHSP Manager, SWL
Sue Knowles (SK)	Educational Audiologist, KHFT
Joanna Wanmer (JW)	Local Engagement Officer, NDCS
Jodie Fuller (JFu)	Specialist Speech & Language Therapist, Your Health Care CIC
Donna Bedford (DB)	Local NHSP Manager, East Surrey
Yasmin Young (YY)	Trainee Advisory Teacher of the Deaf, Achieving for Children

**2. Apologies**

Kim Archary (KA)	Audiology Team Leader, KHFT
Justine Sweet (JS)	General Manager & Head of Audiology, KHFT
Hannah Brown (HB)	Local Engagement Officer, NDCS
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Mona Patel (MP)	ENT Specialist
Hilary Hewitt (HH)	Antenatal & Newborn Screening Commissioning Manager
Jon Filkin (JF)	Consultant Paediatrician
Helen Joseph (HJ)	Manager, Achieving for Children
Karen Lowry (KL)	SEND & Local Offer Officer
Karen Cooke (KC)	Specialist Speech & Language Therapist, Your Health Care CIC
Charlotte Benson (CB)	Parent Representative
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Gabi Stiles (GS)	SDCS and Skylarks Charity
Catherine Kelly (CK)	Teacher for Hearing Impaired, PSSI
Margot Perry (MP)	Assistant SWL NHSP Manager, SWL
Sien Verschelde (SV)	Specialist Speech & Language Therapist, Your Health Care CIC

**3. Minutes of previous meeting**

The minutes of last meeting were agreed.

**4. Matters Arising**

Action Plan

- SALT update provided. Still face masks in SLT as this is a requirement of YourHealthCare
- Social Care update. Unable to close actions as unable to secure engagement from a social care partner. Also similar experience from CAMHS. Gabby Stiles has not been to several CHSWG now. JW has spoken with them previously for other CHSWG meetings and they have been unable to commit any resources. JW happy to ask them again. **Action: JW**

- Parents and Young Persons involvement learning from other CHSWGs  
Discussion around how to engage young people to get them involved in CHSWG. The south east have set up a young persons council that is hosted by the ToD who feed back into CHSWG. The north have a young person in late teens who attends CHSWG. Some areas have had them observe a virtual meeting but not be seen and the feedback afterwards. SK has been actively trying to recruit additional parent representatives and young people but interest is low.
- BATOD & d/DToD report 'Moving towards using positive language around Deafness / Hard of Hearing'  
This report is noting the negative language around terms like “hearing loss”, “hearing impairment”, “hard of hearing”, and possible use of more positive terms “deaf” with a small d, and a caveat in the way NDCS use it. JFu will approach the secondary source provision for and the children’s participation officer and request to carry this forward to the next meeting for discussion:  
<https://www.batod.org.uk/wp-content/uploads/2021/11/DToD-BATOD-Publication-Moving-towards-using-positive-language-around-Deafness-Hard-of-Hearing-Nov-2021.pdf>

## 5. Services Update

### *Education Services Update*

- Surrey PSSS: Claire Bedwell
  - New joiner Lisa Price now has own caseload. Has now commenced her training course
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### *Education Services Update*

- Achieving for Children SWL: Yasmin Young (YY)
  - Helen Joseph is back at work after a period of sick leave
  - Picking up neo-natal cases and 0-2 case load for Kingston
  - Recruiting another member of staff

### *Audiology Update: James Doran*

- 3 x band 6 vacancy, national shortage of Audiologists, attempting to recruit from overseas
- Wait time figures are within 4 weeks for NHSP screen referrals. Urgent referrals are being prioritised and seen within target. Routine referrals which should be seen within 6 weeks are much longer and routine follow up appointments are not been seen on target. The team are working evening and weekend shifts to compensate; and actively recruiting to vacant posts – including overseas recruitment drives. Delays in patient care risk assessed and on the department and cluster risk register.
- Kingston Hospital new department build due for completion 2023
- Surrey clinics commenced at Orchard Centre, Redhill. Official opening ceremony 17 October 12:00-15:00
- Kim Archary progressing updated transition leaflet & leaflet for children’s hearing aids. Discussed possibility of a new leaflet for new diagnoses with all the relevant information including CHSWG. JD will raise at next Audiology Quality Committee

### *SWL NHSP Update: Alison Poxon*

- Q4 (Jan- March '22) NH1: 98.7% hearing screen within 4 weeks (not meeting acceptable level, which is 99.5%)
- Q4 (Jan-March '22) new-born hearing screen: 100% target met (10 babies referred and seen within 4 weeks across Kingston and Richmond)
- New senior screening staff member has started
- New figures out next week

*SAS NHSP Update: Donna Bedford*

- Q4 (Jan- March '22) NH1: 99.3% hearing screen within 4 weeks (not meeting acceptable level, which is 99.5%)
- Q4 (Jan-March '22) new-born hearing screen: 100% target met
- One vacancy being recruited to
- Donna moving to part time assistant maternity manager role
- New figures out next week

*NDCS update: Joanne Wanmer*

- New ad campaign in association with Cadbury
- NDCS have responded to the SEND review, a copy of their response is available here: <https://www.ndcs.org.uk/blog/read-our-response-to-the-send-review/>

*Parent Update: Charlotte Benson*

- Carried forward as Charlotte had to leave to get to another meeting.

**6. AOB:**

Dates of next meeting

30 November 14:00