

CHILDRENS HEARING SERVICES WORKING GROUP MINUTES

Thursday 14 July 2022  
13:00 -13.30 MS Teams

**1. Present**

Kim Archary (KA)	Audiology Team Leader, KHFT
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Hannah Brown (HB)	Local Engagement Officer, NDCS
Charlotte Benson (CB)	Parent Representative
Alison Poxon (AP)	Local NHSP Manager, SWL

**2. Apologies**

Joanna Wanmer (JW)	Local Engagement Officer, NDCS
Justine Sweet (JS)	General Manager & Head of Audiology, KHFT
Donna Bedford (DB)	Local NHSP Manager, East Surrey
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Mona Patel (MP)	ENT Specialist
Hilary Hewitt (HH)	Antenatal & Newborn Screening Commissioning Manager
Jon Filkin (JF)	Consultant Paediatrician
Helen Joseph (HJ)	Manager, Achieving for Children
Karen Lowry (KL)	SEND & Local Offer Officer
Karen Cooke (KC)	Specialist Speech & Language Therapist, Your Health Care CIC
Charlotte Benson (CB)	Parent Representative
Sue Knowles (SK)	Educational Audiologist, KHFT
Gabi Stiles (GS)	SDCS and Skylarks Charity
Jodie Fuller (JFu)	Specialist Speech & Language Therapist, Your Health Care CIC
Catherine Kelly (CK)	Teacher for Hearing Impaired, PSSI
Margot Perry (MP)	Assistant SWL NHSP Manager, SWL
Sien Verschelde (SV)	Specialist Speech & Language Therapist, Your Health Care CIC
Yasmin Young (YY)	Trainee Advisory Teacher of the Deaf, Achieving for Children

**3. Minutes of previous meeting**

The minutes of last meeting were agreed subject to one correction, the spelling of Lucy Stephenson's name.

**4. Matters Arising**

Given the reduced attendance numbers it was agreed to carry these matters forward to the next meeting:

Action Plan

- Revised to reflect updates from Audiology and Education.
- SALT update to be provided. **Action: JF**

- Social Care update. Unable to close actions due to being to secure engagement from a social care partner. Also similar experience from CAMHS. **Action: GS**
- Agreement made to continue to use the same template and not change to any of the alternative NDCS AP templates

#### Parents and Young Persons involvement learning from other CHSWGs

Carried forwards in view of JW absence

#### BATOD & d/DToD report 'Moving towards using positive language around Deafness / Hard of Hearing'

Carried forwards in view of JF absence

## 5. Services Update

### *Education Services Update*

- Surrey PSSS: Claire Bedwell
  - New joiner Lisa Price now has own caseload. To commence mandate training course this Sep.
  - New electronic patient records system going live in Sep 22 and training on this taking place.

### *Audiology Update: Kim Archary*

- Interviews for 2 x Band 6 and 1 x Band 5 roles taking place currently
- Wait time figures are within 4 weeks for NHSP screen referrals. Urgent referrals are being prioritised and seen within target. Routine referrals which should be seen within 6 weeks are much longer and routine follow up appointments are not been seen on target. The team are working evening and weekend shifts to compensate; and actively recruiting to vacant posts – including overseas recruitment drives. Delays in patient care risk assessed and on the department and cluster risk register.
- Kingston Hospital new department build delayed completion to Feb 2023
- Surrey clinics will begin at Orchard Centre, Redhill from the beginning of August 2022
- Meeting with the Kingston Hospital Marketing Team scheduled for 19/07 to discuss updated transition leaflet. Leaflet for children's hearing aids intended to be revamped once the transition leaflet complete.

### *SWL NHSP Update: Alison Poxon*

- Q4 (Jan- March '22) NH1: 98.7% hearing screen within 4 weeks (not meeting acceptable level, which is 99.5%)
- Q4 (Jan-March '22) new-born hearing screen: 100% target met (10 babies referred and seen within 4 weeks across Kingston and Richmond)
- New senior screening staff member has started

Alison Poxon left the meeting.

### *NDCS update: Hannah Brown*

- Summer update shared with meeting papers

### *Parent Update: Charlotte Benson*

- Sunshine playgroup for pre-school children who are sight and/or hearing impaired being run every Tuesday in New Malden Methodist Church. Could CHSWG members spread the word. Run by Sue Knowles.

All other updates carried forward to next meeting due to reduced attendance levels.

## **6. AOB:**

Claire Bedwell to share experience of Deaf Inspiration Day which took place on 3<sup>rd</sup> July 2022 at the next meeting.

Claire Bedwell checking for data protection reasons whether she can share leaflet with Audiology Team of the playgroups her team runs as it contains photos of attendees.

Dates of next meeting

TBC