

CHILDRENS HEARING SERVICES WORKING GROUP

Thursday 12 May 2022  
11:00 -12.30 MS Teams

1. **Present**

Justine Sweet (JS)	General Manager & Head of Audiology, KHFT
Sue Knowles (SK)	Educational Audiologist, KHFT
Kim Archary (KA)	Audiology Team Leader, KHFT
Gabi Stiles (GS)	SDCS and Skylarks Charity
Alison Poxon (AP)	Local NHSP Manager, SWL
Jodie Fuller (JFu)	Specialist Speech & Language Therapist, Your Health Care CIC
Catherine Kelly (CK)	Teacher for Hearing Impaired, PSSI
Margot Perry (MP)	Assistant SWL NHSP Manager, SWL
Sien Verschelde (SV)	Specialist Speech & Language Therapist, Your Health Care CIC
Yasmin Young (YY)	Trainee Advisory Teacher of the Deaf, Achieving for Children

2. **Apologies**

Joanna Wanmer (JW)	Local Engagement Officer, NDCS
Donna Bedford (DB)	Local NHSP Manager, East Surrey
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Mona Patel (MP)	ENT Specialist
Hilary Hewitt (HH)	Antenatal & Newborn Screening Commissioning Manager
Jon Filkin (JF)	Consultant Paediatrician
Helen Joseph (HJ)	Manager, Achieving for Children
Karen Lowry (KL)	SEND & Local Offer Officer
Karen Cooke (KC)	Specialist Speech & Language Therapist, Your Health Care CIC
Charlotte Benson (CB)	Parent Representative

3. **Minutes of previous meeting**

The minutes of last meeting were agreed as a correct record with no amendments required.

4. **Matters Arising**

Action Plan

- Revised to reflect updates from Audiology and Education.
- SALT update to be provided. **Action: JF**
- Social Care update. Unable to close actions due to being to secure engagement from a social care partner. Also similar experience from CAMHS. **Action: GS**
- Agreement made to continue to use the same template and not change to any of the alternative NDCS AP templates

NHSP KPI reporting form  
AP shared this with DB

## Parents and Young Persons involvement learning from other CHSWGs

Carried forwards in view of JW absence

## BATOD & d/DToD report 'Moving towards using positive language around Deafness / Hard of Hearing'

Carried forwards in view of JF absence

## **5. Services Update**

### *Education Services Update*

- Knollmead Primary School update: Jemma Sanders
  - Currently full (maximum 12) and have had quite a few expressions of interest by parents to the school
  - Smile Therapy sessions offered
  - Coffee mornings to be restarted
  - Literacy groups in place for children working below the applicable key stage
- Kingston PSSS: Yasmin Young (on behalf of Helen Joseph)
  - 3 staff members sharing caseload of 4 following a retirement with a staff/caseload review distribution to be conducted
- Surrey PSSS: Catherine Kelly (on behalf of Clare Bedwell)
  - New joiner Lisa Price working 4 days / wk. To commence mandate training course this Sep. To cover NW and SW Surrey areas
  - Lucie Stevenson to move to cover SE Surrey areas
  - New electronic patient records system going live in Sep 22
  - Offering service to children with APD

### *Audiology Update: Kim Archary*

- 6 June 2022 open date for new East Surrey clinic location called the Orchard
- Kingston Hospital new department build delayed completion to Feb 2023
- Two band 6 specialist audiologists' recruited and 2 further post remain out for advert due to difficulty recruiting in view of national shortage occupation. Recruitment package being offered to overseas candidates
- Transition leaflet we are currently liaising with signia to redesign and update our current leaflet.
- IQIPS accreditation gained under version 1 and version 2 of the standard following onsite assessment visit in March 2022

### *SWL NHSP Update: Alison Poxon*

- Quarter 4 KPIs to be released 15 June 2022
- New senior screening recruited and start date to be agreed
- Supply shortages for some consumables – borrowing from other sites and alternative products being explored

### *SASH NHSP Update: Donna Bedford*

- Carried forwards in view of DB absence

### *NDCS update: Joanna Wanmer*

- Summer update shared with meeting papers
- Carried forwards in view of JW absence

*Parent Update: Charlotte Benson*

- CB gave update via email prior to the meeting. Clarification requested for availability of earmoulded remakes. KA explained due to staffing shortages only able to offer booked repair appts which will be increasing in number. KA and team also happy to attend Knollmead School should several children need remakes at the same time

*SALT update: Sien Vershelde (on behalf of Jodie Fuller)*

- SV has commenced 6 week auditory verbal course offered by [www.av.uk.org](http://www.av.uk.org) who also offer a range of free courses (including a future 'challenging behaviour' session)
- Karen Cook offering Smile therapy for older children (> 7 years) to increase confidence and skills in making requests in a variety of settings

*Surrey NDCS:*

- AGM this past weekend very well attended (approx 65) as combined with Spring Party for families at East Horsley Village Hall. Positive feedback received regarding services offered
- Reinstating face to face events including heavily subsidised Caravan weekend placements in October 2022
- Continue to fund private SALT sessions delivered by Phillipa McKenzie, as adjunct to funded SALT services
- Exploring funding private mental health support from private therapist

*ENT update:*

- Carried forward to the next meeting in the absence of representation

*Paediatric update:*

- Carried forward to the next meeting in the absence of representation

**6. AOB:**

AfC/SEND Local Offer update:

Flyer shared regarding consultation workshops on the re commissioning of the Special Educational Needs and Disabilities Information, Advice and Support Service (SENDIASS) in Kingston and Richmond.

Dates of next meeting

Thursday 14 July 2022 13:00-14:30