

CHILDRENS HEARING SERVICES WORKING GROUP

Thursday 13 January 2022
13:00-14.30 MS Teams

1. Present

Justine Sweet (JS)	General Manager & Head of Audiology, KHFT
Sue Knowles (SK)	Educational Audiologist, KHFT
Kim Archary (KA)	Audiology Team Leader, KHFT
Joanna Wanmer (JW)	Local Engagement Officer, NDCS
Claire Bedwell (CB)	Teacher for Hearing Impaired Children, PSSI
Alison Poxon (AP)	Local NHSP Manager, SWL
Jodie Fuller (JFu)	Specialist Speech & Language Therapist, Your Health Care CIC
Hilary Hewitt (HH)	Antenatal & Newborn Screening Commissioning Manager
Margot Perry (MP)	Assistant SWL NHSP Manager, SWL
Clare Beak (CB)	Audiology Team Leader, KHFT
Donna Bedford (DB)	Local NHSP Manager, East Surrey
Yasmin Young (YY)	Trainee Advisory Teacher of the Deaf, Achieving for Children

2. Apologies

Gabi Stiles (GS)	SDCS and Skylarks Charity
Sam Salih (SS)	Teacher for Hearing Impaired Children, Knollmead School
Mona Patel (MP)	ENT Specialist
Jon Filkin (JF)	Consultant Paediatrician
Helen Joseph (HJ)	Manager, Achieving for Children
Karen Lowry (KL)	SEND & Local Offer Officer
Karen Cooke (KC)	Specialist Speech & Language Therapist, Your Health Care CIC
Charlotte Benson (CB)	Parent Representative

3. Minutes of previous meeting

The minutes of last meeting were agreed as a correct record with no amendments required.

4. Matters Arising – action plan

- Revised to reflect updates from Audiology and Education.
- SALT update to be provided. **Action: JF**
- Social Care update. Unable to close actions due to being to secure engagement from a social care partner. Other CHSWG experiencing similar difficulty in some areas. Also similar experience from CAMHS. **Action: KA and JW**
- To adopt new NDCS AP template for 2022-2023 once published

5. Services Update

Education Services Update

- Knollmead Primary School update: Jodie Fuller
 - Currently full (maximum 12) and have had quite a few expressions of interest by parents to the school
 - 3 ToDs - a QToD/ 2 trainee ToDs (1 in second year and 1 in first year).
 - Now have 2 SaLTs
 - Coombe Boys School now has an SRP for children who are deaf and for children with speech, language and communication needs. Several of the boys in the SRP at KPS have expressed an interest in CBS SRP and one boy is transitioning with another who will be in year 7 in September 22. JF is the SaLT for these boys
 - Coombe Girl School has a QToD - numbers are quite low but looking at marketing. Fewer girls who are deaf in our SRP at KPS. JF is the SaLT for the girls who are deaf in the SRP

- Kingston PSSS: Claire Bedwell
 - 3 staff members sharing caseload of 4 following a retirement with a staff/caseload review distribution to be conducted

- Surrey PSSS: Claire Bedwell
 - Two part time members of the team have retired. Recruited one new joiner to cover all but 1 day less
 - Little Listeners learning to listen group and Toddlers time learning to listen group now in place
 - Plans to set up a parent network group offering progressing well
 - Parent engagement survey in conjunction with Clare Lemon (RSCH CHSWG) in progress. To share findings at next meeting
 - Stay and Play group days in place with locations in Redhill, Leatherhead, Guildford and Auriol School

Audiology Update: Kim Archary

- East Surrey clinic location secured with 2 matters of litigation being resolved for contract sign off. Interim provision provided from Bournehall Clinic in Ewell
- Kingston Hospital new department build expected completion in Oct 2022. Design meetings in place and clearing of site has commenced
- Four band 6 specialist audiologist vacancies out to advert and one new B3 assistant audiologist joiner expected to start next month
- Transition leaflet being reviewed and revised. Group supportive of rationale to integrate with paediatric h/aid leaflet in order to help ensure parents and children have an early awareness of the process to transition to adult service. KA seeking view of current young adults.

SWL NHSP Update: Alison Poxon

- Quarter 2, 2021-22 performance for SO1 = 98.8% against acceptable target of 98%
- Quarter 2, 2021-22 performance for SO2 = 16% against acceptable target of 27% and achievable target of < 22%
- Quarter 2, 2021-22 performance for SO3 = 1% against acceptable target of 3% and achievable target of < 2%.
- Quarter 2, 2021-22 performance for SO4 = 100% against acceptable target of 97% and achievable target of <99%
- Quarter 2, 2021-22 performance for SO5 = 81% against acceptable target of 90% due to one family declining immediate assessment (targeted F/up agreed) and one family cancelled an immediate assessment appt which was undertaken, and hearing was satisfactory

- Outcomes: no concerns. Previously higher rate trend no longer evident. AW reported this reflects findings from other areas.
- Later ascertained hearing losses not included in new report. **Action: AP**

SASH NHSP Update: Donna Bedford

- Quarter 2, 2021-22 performance for SO1 = 99% against acceptable target of 98%
- Quarter 2, 2021-22 performance for SO2 = 16.5% against acceptable target of 27% and achievable target of < 22%
- Quarter 2, 2021-22 performance for SO3 = 0.9% against acceptable target of 3% and achievable target of < 2%.
- Quarter 2, 2021-22 performance for SO4 = 88.9% against acceptable target of 97% and achievable target of <99%
- Quarter 2, 2021-22 performance for SO5 = 88.9% against acceptable target of 90%
- Outcomes: no concerns.
- To adopt same reporting format as SWL. **Action: AP to share form with DB**

NDCS update: Joanna Wanmer

- Spring update shared with meeting papers
- Highlights: 14/18 Feb 'Being a mini masterchef' workshop; 'YP Live at 4' webinar on 9 Feb. Links with toolkit being developed. JW to update at next meeting, next 'parents as partners' course on 5 Feb, annual parent survey – feedback encouraged.
- Lothian Paediatric Audiology service report [BAA-Summary-Report NHS-Lothian-Paediatric-Audiology.pdf \(baaudiology.org\)](https://www.baaudiology.org/BAA-Summary-Report_NHS-Lothian-Paediatric-Audiology.pdf)

Parent Update:

- Carried forward to the next meeting in the absence of representation

SALT update: Jodie Fuller

- JF advised waiting times reduced from to 12 months for general SALT referrals and 6 months to children with hearing loss / deafness; although still clearly higher than liked but is reducing
- All referrals are acknowledged by letter which advised of long waits and asks parents to call the advice line if needed whilst waiting. Referral screening process being reviewed.
- Training programme for professionals and parents to be restarted

Surrey NDCS:

- Carried forward to the next meeting in the absence of representation

ENT update:

- Carried forward to the next meeting in the absence of representation

Paediatric update:

- Carried forward to the next meeting in the absence of representation

6. AOB:

Face masks:

All present reported largely no difficulties with visiting schools in view of the changed guidance unless there is an outbreaking a school. Children aware how to access support

should this be needed because of use of masks in school by teachers impacting on learning. Resource available from the NDCS (see spring update for further details)

Parents and Young Persons involvement and update form other local CHSWG:

- JW to present at next meeting

BATOD & d/DToD report' Moving towards using positive language around Deafness / Hard of Hearing'

- JF to present at next meeting

Dates of next meeting

Thursday 28 April 2022 13:00-14:30