

Trust Board (Public)	Item: Quality Assurance Committee Report
Date: September 2021	Enclosure: J
Purpose of the Report:	
This report has been produced for the Trust Board Meeting to provide an update on discussions held at the Quality Assurance Committee in August 2021.	
FOR: Information <input checked="" type="checkbox"/> Assurance <input type="checkbox"/> Discussion and input <input type="checkbox"/> Decision/approval <input type="checkbox"/>	
Sponsor (Executive Lead):	Dame Cathy Warwick – Non-Executive Director
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Risk Implications – Link to Assurance Framework or Corporate Risk Register:	Corporate quality and safety risks are recorded on the risk register
Legal / Regulatory / Reputation Implications:	CQC registration NHS Resolution CNST
Link to Relevant CQC Domain: All	
Safe <input checked="" type="checkbox"/> Effective <input checked="" type="checkbox"/> Caring <input checked="" type="checkbox"/> Responsive <input type="checkbox"/> Well Led <input type="checkbox"/>	
Link to Relevant Corporate Objective:	Strategic Objective 1: to deliver quality, patient centred healthcare services with and an excellent reputation.
Document Previously Considered By:	None
Recommendations:	
1. Discuss any concerns with regards to trends highlighted in the report.	

Report for Trust Board 29th September 2021

The July 2021 Integrated Performance and Quality Report was reported on by exception.

The committee received regular reports including the:

- Integrated Performance Report July 2021
- Serious Incident Report August 2021
- BAF Risk Register
- An update on the Trusts Quality Priorities for 2021/22

The Committee was also updated on

- The Pulmonary Nodule Service
- The Kingston Hospital IR(ME)R CQC Inspection Report May 2021
- The National Patient Safety Strategy
 - Potential changes and additional requirements for the Trust
 - The Trust action plan to demonstrate compliance
 - The identified concerns that are reliant on actions from the National Team prior to the Trust being able to action

Points of note:

- The Pulmonary Nodule Service is a UK exemplar. The presentation on a service evaluation undertaken from Nov 2019 to May 2021 demonstrated excellent progress in increasing the efficiency of the service whilst also achieving high levels of patient satisfaction. The committee noted particularly the primary role of nurses within an MDT. The nurse led service has dramatically reduced the requirement for the number of consultant face to face outpatient appointments and increased capacity for other aspects of the service. The committee also noted the involvement of patient partners in service development.
- The committee received an update on the strategic quality priority ‘to increase the proportion of patients who are safely discharged when they no longer require a hospital bed for their care’ and to that of ‘ensuring that patients get the right appointment, first time, without delay’. The focus was on the inpatient and outpatient urgent and emergency care programmes and on the work being undertaken in relation to outpatients on the clinical model, IT solutions and administrative and clerical support. The work is multifaceted, complex and involves cross sector working. Change is very dependent on capacity in primary care. The committee were satisfied that this work is progressing and noted that the pace of change is gradual and requires progress in numerous interrelated projects.
- The committee were assured that despite fill rates for nursing dipping in the recent IPPR daily safe staffing meetings ensure that patient care is not compromised.
- The committee discussed the national Patient Safety Strategy which remains ‘work in progress’ and noted the risk that changes needed to be carefully thought through to ensure that patients still receive individualised information

if they are the subject of a serious clinical incident. The committee welcomed the initiative to have patient safety partners at meetings relating to clinical quality/safety.

- The committee congratulated the radiology service on achieving a very positive CQC inspection.

CLW 26th August 2021