

**NHS****Kingston Hospital**
NHS Foundation Trust

Free Car Parking for Blue Badge Holders from 1st January 2021

From 1st January 2021 parking will be free for Blue Badge Holders who have registered with the Trust. Your Blue Badge will allow you to park within the designated disabled bays and should be displayed on your dashboard. If there are no available/convenient disabled bays you may park in standard parking bays instead. Please do not park outside of marked bays.

If you are currently registered for the discounted Blue Badge rate you will not need to take any action and your details will be transferred across so you can benefit from free parking. You will still need to re-register when your badge expires and/or you change vehicles.

If you have previously used the auto-payment option on the 'Glide' app to make payment for your visits please ensure you turn this off.

Available parking spaces

There are currently over 35 disabled bays on the hospital site. We review the number, and their locations, on a regular basis to ensure we provide bays in the most appropriate areas and to balance the demand with that of 'standard' spaces.

How to register your blue badge and car

You should register your blue badge and car at least **48 hours prior** to your first hospital visit by:

Email: khft.bbh-registration@nhs.net

Web: www.kingstonhospital.nhs.uk via the Patients & Visitors tab

Tel: 020 8934 2003

You will need to provide your name, email, BBH number and car registration.

Machine Accessibility

Once you are registered there is no need to visit the machine at the end of your visit, however if you choose to do so all machines are fully compliant with the Disability Discrimination Act. Should you encounter any difficulties please ask a staff member in your location or visit the car parking hut outside Day Surgery Unit.

Using the Car Parking System

Once you have registered please follow the guidance below:

1. Arrive in the car park and find a space
2. Display your Blue Badge on your dashboard while parked
3. Attend your appointment
4. Return to your vehicle and leave site

You do not need to visit one of the parking machines or make payment.

How can I give feedback to the Hospital?

Hospital's Patient Advice and Liaison Service

Email: KHFT.pals@nhs.net

Telephone: 020 8934 3993