

Kingston Hospital GP Newsletter

NHS

Kingston Hospital
NHS Foundation Trust

May 2019

Kingston Hospital's Private Patient Unit

The management of the Trust's private patient unit (PPU), previously referred to as Coombe Wing, situated on Level 7 of Esher Wing, has transferred to the Trust under the new name of **Kingston Private Health**. For the previous nine years, the PPU at Kingston Hospital has been managed by BMI Healthcare. From 1st April 2019, private treatment is the responsibility of the Trust and TPW Consulting and Training Ltd, a specialist consultancy company which works with NHS Trusts to maximise the potential from private patient activity. TPW is responsible for the day-to-day management of private activity at Kingston Hospital and will be supported by Trust staff and consultants.

Private practice in NHS hospitals generates valuable income for helping to improve services for all patients. By extending the private healthcare offering, the Trust's ambition is to generate additional revenue from private patient activity that can be used to maintain and develop NHS services.

The unit is currently undergoing a refurbishment to improve the reception area and several bedrooms. A separate review of its hospitality offering is also underway. Kingston Private Health will offer patients the same benefits of a private hospital, while clinically supported by a NHS Trust recently rated as 'outstanding' for Quality, Caring and Well Led by the CQC.

For further information on Kingston Private Health, and for direct patient referrals, please contact :

Bookings & Discharge Supervisor:

Tel: 020 8934 3937

Email: kingstonprivatehealthenquiries@nhs.net



KingstonPrivateHealth

May Start for Programme of GP Education Events

Kingston Hospital is launching a programme of education events with a monthly session to provide a regular CPD opportunity for GPs. The first of these GP education events is set for 14th May with a buffet dinner, presentations from consultants and an informal Q&A. Presenting at the event will be:

- Dr Rishi Goel, Consultant Gastroenterologist - Gastro scenarios raised on Kinesis and how to manage them
- Mr Jean Deguara, Upper GI Surgeon - Reflux & Anti-Reflux Surgery
- Dr Vishay Jayakar, Consultant Haematologist - Anaemia & DOACs

Places at this event can be secured by emailing Catherine.bottrill@nhs.net

The second event on 11th June will be presented by the Audiology and ENT services, with a Sexual Health event on 9th July.

We have compiled a provisional schedule of events for the coming year and would like to hear your views and suggestions for these events before confirming further details. We had planned for the events to be held regularly on the second Tuesday of every month but having received feedback will include some Thursdays in the schedule.

Click [here](#) for information on the 14th May education event

Click [here](#) for the provisional schedule of events

For more information or to attend an event email Catherine.bottrill@nhs.net

Maxwell Thorne Haematology Day Unit Open

Following the opening of our new **Maxwell Thorne Haematology Day Unit** in March, Haematology patients are now being treated in this new purpose built setting. The unit, on the newly built third floor of the Sir William Rous building, comprises 12 treatment chairs, a quiet room, a new waiting area and a roof top terrace for patients to sit outside after receiving treatment. It will allow the Trust to accommodate 3,000 Haematology day patients every year and the new environment will enhance patient experience. Pictured right enjoying the new space is Haematology Nurse Specialist, Lesley Chamberlain with a patient.



Guidance on blood tests for the Anticoagulation Clinic

Kingston Hospital, in conjunction with South West London Pathology, has designed a leaflet to support Healthcare professionals undertaking INR blood tests for the Anticoagulation clinic at Kingston Hospital. It sets out the requirements of the SWLPathology laboratories to ensure INR blood tests can be successfully processed and to avoid the need for repeat testing due to errors.

Labelling is one of the issues causing delay. **Three** forms of identification should be included on the sample bottle: Name (First Name and Surname) is classed as only one form of identification **NOT** two, along with the patient's NHS Number/Hospital Number and date of birth. The leaflet also details how to avoid other issues that cause delays including information to include on GP request forms when hospital request forms are not available.

Click [here](#) for the Information leaflet

www.kingstonhospital.nhs.uk

E: catherine.bottrill@nhs.net

T: 0208 934 2957

Diary dates for GP Education Events:

14th May - Gastro & Haematology

11th June - Audiology and ENT

Living our values *everyday*



Introducing Intraoperative Parathyroid Hormone Testing



Kingston Hospital is the first SWL hospital to provide intraoperative parathyroid hormone testing (PHT) to improve the care given to patients undergoing parathyroidectomy. Advances in clinical biochemistry have resulted in the development of an improved intraoperative rapid PTH (rPTH) assay. This allows measurements to be performed in the operating room, proving real time analysis and feedback, reducing the turnaround time of results from 90 minutes to less than 8 minutes. The test means the time patients are under general anaesthesia is reduced lowering the risk of adverse side effects and improving theatre utilisation. Kingston Hospital Charity funded the purchase of the equipment to allow Mr Enyi Ofo, Consultant ENT - Head & Neck surgeon to offer this service. Pictured on the left are Senior Clinical Biochemistry Scientists, Emma Ashley, and Elham Rahdari with the new equipment.

Connecting your Care: Joining Up Health and Care Records across South West London

Kingston Hospital has been working with other local health and social care providers to improve the way we connect care for patients across south west London. Connecting your Care will provide a secure platform for information sharing between GP and hospital records from all the CCGs in south west London, the 3 acute trusts at Kingston, Croydon and St. George's, along with patient records from Kingston Community, Mental Health and Social Care services (replicating the information currently available within the Kingston Care Record, which will shortly be decommissioned). Epsom and St Helier Hospital will be able to see information from other providers, but won't be sharing information in this phase of the programme. Other providers, such as social care, mental health and community services for Richmond will also be brought on board in the next phase. Connecting your Care will provide an in-context, secure, real-time and read-only summary view of patient and service user records so that health and care professionals will be able to immediately see important information about their patients so that they are quickly able to make more informed decisions when assessing and planning their care. The system will not collect or record any new information but simply pulls information held in multiple different records into one summary, that you can see quickly from within your own system (EMIS/Vision).

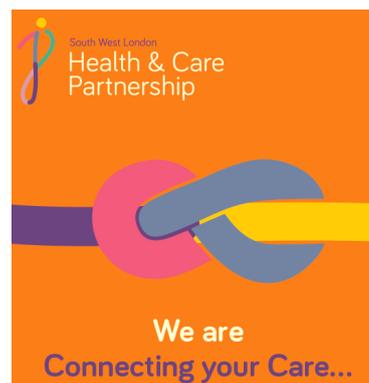
Please note: Chelsea and Westminster Hospital NHS Foundation Trust (including West Middlesex Hospital) is not part of south west London and so is not included in this explicit Connecting your Care roll out. However, future planned initiatives to connect the equivalent systems in other London STPs will facilitate this sharing in the future.

The launch of Connecting your Care across Kingston and Richmond GPs is due to start in early-May, and practices will be configured to see the new Connecting your Care portal over the next couple of months. If when viewing your patient's information in the Connecting your Care view you identify any incorrect information held in the acute record, please follow the usual quality alert process.

All practices in Kingston and Richmond should have received information about Connecting your Care and be ready to launch the project as part of the planned roll out. For more information you can check out the Connecting your Care resource pages at: www.swlondon.nhs.uk/connectingyourcare

You can also make direct enquiries via email: connectingyourcare@swlondon.nhs.uk or phone: 0203 668 3100

Click [here](#) for a list of 'frequently asked questions.'



Audiology Service GP Survey Report

Thank you to all practitioners who completed the **Audiology GP satisfaction Survey** in January-March 2019. Although response numbers were low, a number of responses were received indicating satisfaction with the service. A number of positive responses indicated improvement in 4 key areas including choice of locations offered, waiting time for routine referrals, information contained within reports and feedback from service-users. The survey did however highlight a decline in awareness of the local Tinnitus Support Group and dissatisfaction with availability via the e-Referral service. The Audiology service is UKAS IQIPS accredited and offers a whole system approach to diagnose, manage and treat disorders of the ear such as hearing loss, tinnitus and balance problems. The team dispense hearing aids and hearing implants, counsel individuals and families through a new diagnosis of hearing loss, teach communication coping and compensation skills to adults, provide advice on hearing protection to prevent hearing loss, evaluate and treat balance disorders and assess and support patients with tinnitus.

Click [here](#) for a summary of the services offered by Kingston Hospital's audiology service.

Click [here](#) for the schedule of Tinnitus Support Groups meetings

A GP practice information pack is available on request from patricia.hunt4@nhs.net T: 020 8931 3861

For further information please contact the Audiology team via email: khft.audiology@nhs.net or T: 020 8934 6406.



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