

Kingston Hospital GP Newsletter



Kingston Hospital
NHS Foundation Trust

August 2018

Paper Switch Off - e-RS Consultant Led Outpatient Clinics

From 2nd July 2018, with the support of the local CCGs and all our referrers, Kingston Hospital NHS Foundation Trust went live with the 'paper switch off' and asked that all first referrals made to Consultant Led Outpatient clinics at Kingston Hospital should be requested through e-Referral. We are pleased to say that there has been a really positive take up of e-Referral, and about 90% of all eligible referrals are coming through e-Referral. GPs will be aware that where a referral is made outside of e-referral, our Access team are now contacting that GP and asking for a re-referral using e-Referral as we cannot accept referrals outside of the system (barring the exceptions list). From the beginning of September, all the cancer clinics will also be available on e-referral (until September, cancer referrals should continue to be sent via email). Full implementation of the NHS e-Referral Service (e-RS) is a key priority for the NHS. It provides significant benefits for patients, and it will improve NHS efficiency. All hospitals in SWL are participating in this and switched over to e referral in July. Thank you for all your efforts in referring via e-Referral, we know it represents a change of practice for our referrers.

Kingston Hospital NHS
Foundation Trust

has switched to
#JusteReferrals

Click the link to learn
about the benefits



Click [here](#) for a link to the e-RS page on our website including a list of exceptions

Frailty Service at Kingston Hospital The frailty service in the Trust is delivered by an Integrated Multi-disciplinary Frailty Team working in the Emergency Department (ED) and the Acute Assessment Unit (AAU). The Frailty Team provides Comprehensive Geriatric Assessments (CGA) to patients identified as frail in order to help facilitate their early and safe discharges from hospital. The Frailty Team also identify frail patients who require direct admission to our Care of the Elderly wards. Early identification of frail patients presenting in hospital is an important element in making sure they receive the appropriate care, at the right time and in the right place. GPs can help with this process by ensuring their patient's frailty status is recorded and communicated to the hospital when making a referral for their patients. A Frailty Unit is scheduled to open in the AAU to help support the work of the Frailty Team in the early autumn of 2018.

Orthopaedic Service Update

Integrated Surgical Appliance Service - As part of our Orthopaedic Outpatient Refurbishment plan, from September 2018 we will be co-locating our Surgical Appliance Service to work alongside our foot and ankle surgeons, providing direct GP access to a comprehensive range of orthoses including insoles, braces, splints, callipers, footwear etc. This service is available via e-RS and will run all day on Tuesday and Wednesday to enable patients from elective or diabetic foot clinics to access the custom made footwear they need on the day of clinic, avoiding return visits to the Trust. Following a demand and capacity review waiting times to access this service are currently 6 weeks from referral.

Hot Knee Clinic - Following the successful implementation of our consultant led Trauma Triage Service we have created a 'Hot Knee Clinic' to ensure patients presenting with an acute knee injury can rapidly access a specialist soft tissue knee surgeon. This is a weekly run clinic on a Tuesday Morning. GP access is via fax to our Trauma Triage Service (020 8549 3406) and patients will be triaged in line with BOAST 7 guidance.

Urology Service - The Urology department offers a comprehensive Paediatric service run by Mr Petr Holy, Consultant Urological Surgeon. Paediatric Urology clinics run on alternate Monday mornings and Saturdays. The clinic is suitable for patients with Urological symptoms under the age 18 years old. The clinic has a maximum waiting time of 4 weeks, however patients are usually seen within 2 weeks of referral. The Urology service continues to expand with the appointment of a new consultant, Pravin Menezes, to support the stone service. We are also proud to have been awarded a grant from RM Partners to support the RAPID project which aims to provide a one-stop service for prostate cancer diagnostics. As a result of this grant, we are able to screen suitable men for a pre-consultation MRI scan, and offer transperineal prostate biopsy to selected patients.

WOLVERTON
Sexual Health Kingston

Click [here](#) for Sexual Health clinic timetable & contact details

Click [here](#) for Wolverton Centre Sexual Health Service poster

Click for [information](#) & [booking form](#) for STI Foundation Course 14 & 21/09/18

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