

Congratulations on the Birth of Your Baby!

From the Supervisor of Midwives Team



Who are supervisors of midwives?

They are experienced practicing midwives at Kingston Hospital who have undertaken additional training. They work within a team of supervisors and are responsible to the Local Supervising Authority, London.

What do supervisors do?

They strive to set a good example to midwives, guiding and supporting them to help them to develop their skills and expertise. Supervisors monitor the practice of midwives to ensure that you and your baby receive good quality, safe care.

Midwives should support you through your maternity care - if issues arise, you and/or your midwife can contact a Supervisor of Midwives. Within the NHS the role of the Supervisor of Midwives is complementary to but different from the role of the midwifery manager. Managers are responsible to the Trust to ensure that maternity services are run effectively within the resource allocation. The Supervisors role is solely about standards of midwifery care and safety of mothers and babies.

How can supervisors of midwives help you now that you have had your baby?

- Listen to any concerns you may have about your maternity care.
- Help with any issues you may have about your maternity care in an unbiased and impartial manner.
- Offer you the opportunity to discuss your experience, particularly if you feel you have had a traumatic birth. A supervisor can go through your notes with you.
- Discussing your concerns with a Supervisor of Midwives does not prevent you from accessing the formal complaints procedure within Kingston Hospital NHS Foundation Trust

For more information, please see the Nursing and Midwifery Council's leaflet 'Support for Parents'.

How to contact us

- During your stay with us on the post natal ward, if you feel you would like to talk to a supervisor then ask your midwife to contact us or you can phone: 0208 934 6399 (Mon-Fri 9-5pm) or 07823 402 951(out of hours) and a supervisor will arrange to come and see you prior to your discharge home.
- If you do not feel that this is the right time for you but would like the opportunity to discuss your care/birth at a later date then you can contact us on 020 8934 6399 and we will arrange an appointment for you.

Clinics are held every Tuesday afternoon in the Antenatal clinic at Kingston Hospital.



Further information

If you would like this information in your own language, in large print, in Braille or audio tape please speak to a member of staff on the ward or in the department.

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Surrey KT2 7QB

www.kingstonhospital.nhs.uk

www.kingstonmaternity.org.uk



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Patient Information Leaflet

