

**NHS****Kingston Hospital**
NHS Foundation Trust

New car parking charge for Blue Badge Holders from 7 January 2019

Charges

From 7 January 2019 a £2.00 flat rate car parking charge will apply for registered Blue Badge Holders. Your Badge allows you to park within the designated disabled bays and should be displayed on your dashboard at all times. If there are no available bays you can park in a standard parking bay and still pay the reduced flat rate.

How to register your blue badge and car

You should register your blue badge and vehicle at least **48 hours prior** to your first visit to the hospital. If you registered previously (prior to 01.02.18) you will need to re-register. Please register by:

Web: www.kingstonhospital.nhs.uk
via the Patients & Visitors tab

Email: khft.bbh-registration@nhs.net

Tel: 020 8934 2003

You will need to provide your name, email, BBH number and car registration.

Available parking spaces

There are currently over 30 disabled bays on the hospital site. We will be increasing the number of spaces over the coming year in addition to carrying out other work designed to improve accessibility to the hospital.

Accessibility

The new parking machines are fully compliant with the Disability Discrimination Act (DDA), however if you have any difficulties, please ask a staff member for help or visit the car parking hut outside the Day Surgery Unit.

Help with travelling costs and parking charges

If you would like to seek financial assistance with parking or travel expenses, visit www.nhs.uk/using-the-nhs/, scroll down the screen and click on the "Help with Health Costs" tab.

Using the car parking system

Please follow the guidance below:

1. Arrive in the car park and find a space
2. Attend your appointment/visit
3. When you are ready to leave go to one of the payment machines (located in the car parks/main reception/physio department/Level 2 Esher Wing)
4. Enter your car registration and follow the steps on screen
5. Make payment using one of the following methods: cash, contactless, card, telephone or online – see machine for details.
6. Return to your vehicle and leave the site.

How can I give feedback to the Hospital?

Hospital's Patient Advice and Liaison Service

Email: KHFT.pals@nhs.net

Telephone: 020 8934 3993