

### Quality Assurance Committee Update

<b>Trust Board</b>	<b>Item: 18</b>
<b>Date: 29<sup>th</sup> March 2017</b>	<b>Enclosure: N</b>
<b>Purpose of the Report:</b> To provide feedback from the Trust Quality Assurance Committee meeting held on 22 <sup>nd</sup> November 2017	
<b>For: Information &amp; Assurance</b>	
<b>Sponsor (Executive Lead):</b>	Sally Brittain Director of Nursing and Quality
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<b>Risk Implications – Link to Assurance Framework or Corporate Risk Register:</b>	Corporate Quality and safety risks are recorded on the risk register
<b>Legal / Regulatory / Reputation Implications:</b>	CQC registration
<b>Link to Relevant CQC Domain:</b> Safe x    Effective x    Caring x    Responsive x    Well Led x	
<b>Link to Relevant Corporate Objective:</b>	Strategic Objective 1: to deliver quality, patient centred healthcare services with and an excellent reputation.
<b>Document Previously Considered By:</b>	N/A
<b>Recommendations:</b>  <ol style="list-style-type: none"> <li>1. Note the main areas of discussion at the 23rd November 2017 Quality Assurance Committee meeting and the assurances gained</li> <li>2. Note that the next meeting of the Quality Assurance Committee is due to take place in January 2018</li> <li>3. Note the recommendations from QAC</li> </ol>	

## QAC Update to Trust Board November 2017

### UPDATE FROM THE 23<sup>rd</sup> November 2017 QUALITY ASSURANCE COMMITTEE

#### HEADLINES - Overview of Clinical Quality Safety Reports and Risks:

At every QAC there is an overview presentation of clinical quality, risks and assurances which aims to provide the committee with triangulation of data and intelligence for assurance purpose. This information is based on Trust data and reports and any significant quality or safety developments both at the hospital and nationally. The structure of the presentation has been updated so that topics and content are grouped against the 5 CQC Domains: Safe, Effective, Caring, Responsive and Well Led.

- An overview from the Emergency Services and Specialist Divisions was received and no immediate actions were identified.
- Summary indicators relating to the Trusts Safe, Effective, Caring, Responsive and Well-led aspects were considered with the following main points noted:
  - ❖ 1 Serious Incident was reported in October 2017
  - ❖ Nursing and Middle Grade vacancies being actively monitored
  - ❖ Weekly Winter Preparedness Group activated
  - ❖ Re-admissions data being analysed
  - ❖ ED performance is challenging but on track for Quarter 3
  - ❖ Ward to Board scorecards are in development
  - ❖ Referral to Treatment Times (RTT) on target with an exception of a small variation in Ophthalmology
  - ❖ Maternity Services – strong assurance that improvements are being implemented
  - ❖ Infection Control – Sepsis Indicators are improving
  - ❖ National Emergency Laparotomy Audit (NELA) results place Kingston Hospital in top 3.
  - ❖ Review of Complaint process and benchmarking data in progress
  - ❖ Assurance was provided regarding the identification and management of pressure area damage for both hospital and community patients
  - ❖ Assurance on Mortality & Morbidity and SHEMI performance was provided
  - ❖ Safer Staffing paper for November Board meeting
  - ❖ Quality Improvement Productive Endoscopy presentation
  - ❖ Quality Improvement Dementia Environment presentation

#### Recommendations from the Quality Assurance Committee

1. The Board to note the actions to improve the safety and quality of care.
2. The Board is asked to note that both Quality Improvement projects have demonstrated and embedded significant improvements in both staff and patient experience in the respective areas.