

Report Glossary

| Domain | Indicator reference | Description | Indicator Methodology | Data source | Notes |
|------------|---------------------|---|--|-----------------|---------------|
| Responsive | k6.22 | Number of last minute cancelled operations | Number of operations cancelled within 24 hours of the planned operation | | |
| Responsive | k6.23 | Number of patients not treated within 28 days of last minute cancellation | Number of patients not treated within 28 days of last minute cancellation | | |
| Enablers | k7.01 | Vacancy rate | Vacancy rate | Human Resources | |
| Enablers | k7.02 | Turnover rate | Turnover rate | Human Resources | |
| Enablers | k7.03 | Sickness rate | Sickness rate | Human Resources | |
| Enablers | k7.04 | Mandatory Training | Mandatory Training | Human Resources | |
| Enablers | k7.05 | Appraisals / PDRs completed | Appraisals / PDRs completed | Human Resources | |
| Enablers | k7.06 | Flu Immunisation | Percentage of staff who have received the flu vaccination | Human Resources | |
| Enablers | k7.07 | Staff FFT (Work) - Score | Percentage of staff who would recommend the Trust to friends and family as a place to work | NHS England | |
| Enablers | k7.08 | Staff FFT (Care) - Score | Percentage of staff who would recommend the Trust to friends and family if they needed care or treatment | NHS England | |
| Enablers | k7.09 | Staff Survey - Response Rate | Percentage of staff who completed the survey, of those who were asked to complete it | Human Resources | Annual Survey |