

CHIEF EXECUTIVE'S REPORT

Name of meeting: Trust Board	Item: 7
Date of meeting: 27th July 2016	Enclosure: C
Purpose of the Report / Paper: To provide the Board with information on strategic and operational issues.	
For: Information <input checked="" type="checkbox"/> Assurance <input type="checkbox"/> Discussion and input <input checked="" type="checkbox"/> Decision/approval <input type="checkbox"/>	
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Risk Implications - Link to Assurance Framework or Corporate Risk Register:	The issues outlined in this report touch on many of the Trusts objectives and risks
Link to Relevant Corporate Objective:	The issues outlined in this report touch on many of the Trusts objectives and risks
Document Previously Considered By:	
Recommendations: The Trust Board is asked to note and discuss the content of this report.	

Chief Executive's Report

July 2016

1. Introduction

This paper provides the Board with an overview of matters to bring to the Board's attention which are not covered elsewhere on the agenda for this meeting. The Board is asked to note the content of this report.

2. Current operating landscape

2. Current issues not elsewhere on the agenda

2.1 Sustainability and Transformation Plan Submission

South West London submitted its draft Strategic Transformation Plan to NHS England on 31st July. The final version of the document is due to be submitted in October, and work is in progress to achieve that deadline.

The STP recognises the considerable financial challenge in the South West London system and the areas of where quality standards and the highest outcomes are not achieved. It has a strong proposed focus on primary care and a transformation of out of hospital and intermediate care. This reflects strongly the Trusts concerns about dementia care and the growing demand in the area for unplanned services which all impact significantly in the hospital. The senior staff in the hospital will continue to be extensively involved with the development of the STP and the detailed work now proposed for the sub regional STP in the Kingston; Richmond and Surrey Downs area.

2.2 Consultation on Single Oversight Framework

NHS Improvement (NHSI) has issued a consultation document setting out a proposed approach for overseeing providers using a Single Oversight Framework for both NHS trusts and foundation trusts. The Single Oversight Framework will replace Monitor's Risk Assessment Framework and the Trust Development Authority's Accountability Framework and will combine and build on the previous approaches of both Monitor and the TDA, but adapted to reflect NHSI's primary improvement role.

The proposed framework sets out:

- The main areas of focus in overseeing trusts
- How information will be collected from trusts
- How potential concerns with a trust's performance will be identified
- How the trust sector will be segmented according to the level of challenge each trust faces

- How support in the key areas of quality of care, finance and use of resources, operational performance, strategic change and leadership and improvement capability will be offered or required.

Consultation is open until 4th August 2016 and a response on behalf of the Trust Board will be submitted by the Company Secretary.

2.3 Junior Doctors Contract

On Tuesday 5 July the British Medical Association (BMA) announced that their members had voted against the proposed new junior doctor's contract. On the 6 July the health secretary announced details of the new 2016 junior doctors' contract.

It is proposed that doctors and dentists in training will be employed on the new terms when they take up a post. This will be done according to when their existing contracts of employment expire and in line with a nationally published timetable. The first doctors will move on to the new arrangements in October 2016.

The Trust is working towards this implementation in line with the timetable and we are currently recruiting to the position of 'Guardian for Safe Working' in readiness for attendance at a national conference for Guardians on 26/7/16.

The Trust is now actively planning the new rotas and seeking advice where it is available from current staff. We will progressively move to these new rotas; seeking to address the operational concerns which have been identified and link the rotas to the new contract as staff change. The financial implications of the changes are still being established as the details are finalised.

2.4 Transition of the London Cancer Alliance to RM Partners

Key early outcomes from the RM partners work have been:

- Establishment of partnership with iWant greatcare to get real time patient feedback
- Analytical work on demand and capacity in imaging and endoscopy over next five years

The London Care Alliance has also completed its transition to RM partners.

2.5 Strengthening Performance & Accountability in 2016/17

NHSI and NHSE issued this announcement on 21st July 2016 concerning the financial performance of the NHS. The document and an on day briefing has been circulated to the board and the CEO will update the board verbally on the 27th July 2016.

3. Things to celebrate

3.1 Outpatients Department Phase 1 Decant of Derwent

The first phase of the outpatient's department transformation opened on Monday 13th June. This has provided a reconfigured waiting area and new reception desk and a much improved environment for phlebotomy and the anti-coagulation clinic. The new waiting area also has self check-in facilities and a new coffee shop run by the Royal Voluntary Service. The next phase of the redevelopment will start later in the summer and include radiology and a new lift.

3.2 Derwent Ward Transformation

Derwent ward was emptied at the beginning of June ahead of the start of the complete redesign and refurbishment of the ward to make it our first completely dementia friendly ward. This is the first phase of the redevelopment of the Trust's elderly care wards, which is the focus of the Dementia Fundraising appeal currently underway. The new Derwent ward will have new lighting, decoration and spaces to make it feel much more homely and calmer, with the current activities room relocated to the centre of the ward. The designs have been developed with patients, carers and staff and work is due to start very soon.

3.3 Pilot site for faster cancer diagnosis

The Trust is one of only five sites across the country and the only one in London to be successfully selected to be a pilot site for 28 day faster diagnosis for patients. This is part of a programme of work that is aiming by 2020 to have new systems in place for diagnosing and starting the treatment of cancer much earlier. The Trust went through a very rigorous process and it will greatly improve patient experience by aiming to have a diagnosis and treatment plan in place within 28 days of first seeing the GP.

3.4 Nursing Times Award Shortlist

The Trust has been shortlisted for a national Nursing Times award in the Technology and Data in Nursing category. The submission focused on the implementation of clinical documentation, electronic prescribing and vital links devices and the team will find out if they have been successful in October. The vital links project introduced innovative technology that allowed vital signs to be taken and uploaded directly into the patient record. This has saved over six hours of nurses' time per day across three wards and released time to care for and interact with patients. This was paid for mainly from a grant of over £800,000 from the NHS England Nurse Technology Fund. The shortlisted entry also includes clinical documentation and electronic prescribing available across the Trust.

3.5 CHKS Top Hospital Award

Kingston Hospital NHS Foundation Trust has been named as one of the CHKS Top Hospitals for 2016, an accolade awarded to the 40 top performing CHKS client Trusts. The Trust is the only one to have received the award every year for the last 16 years and it is based on data around safety, clinical effectiveness, health outcomes, efficiency, patient experience and quality of care.

3.6 Kingston Hospital Open Day

The Trust held its third successful open day on Saturday 2 July 2016 and was very grateful to have so much support from partners and colleagues from other organisations within the community. The Metropolitan police brought along a car, a dog and two officers from the mounted police section and their horses; London Ambulance were on site with an ambulance as were the Fire Brigade with a fire engine. The Teddy Bear Hospital was once again hugely popular, with the team seeing around 100 bears for check-ups in Children's Outpatients. Visitors were able to find out more about how an operating theatre works in a tour of day surgery, see how an intensive care bed works, find out more about how we care for patients with dementia and our plans for the future and visit stalls representing many departments in the Hospital. A very big thank you to all staff, Governors and Volunteers who helped in the months leading up to the Open Day, before, during and after the event to make it such a success.