

### CHIEF EXECUTIVE'S REPORT

<b>Name of meeting: Trust Board</b>	<b>Item: 6</b>
<b>Date of meeting: 27<sup>th</sup> January 2016</b>	<b>Enclosure: C</b>
<b>Purpose of the Report / Paper:</b> To provide the Board with information on strategic and operational issues.	
<b>For: Information</b> <input checked="" type="checkbox"/> <b>Assurance</b> <input type="checkbox"/> <b>Discussion and input</b> <input checked="" type="checkbox"/> <b>Decision/approval</b> <input type="checkbox"/>	
<b>Sponsor (Executive Lead):</b>	Interim Chief Executive
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<b>Risk Implications - Link to Assurance Framework or Corporate Risk Register:</b>	The issues outlined in this report touch on many of the Trusts objectives and risks
<b>Link to Relevant Corporate Objective:</b>	The issues outlined in this report touch on many of the Trusts objectives and risks
<b>Document Previously Considered By:</b>	
<b>Recommendations:</b> The Trust Board is asked to <b>note</b> and discuss the content of this report.	

## Chief Executive's Report

January 2016

### 1. Introduction

This paper provides the Board with an overview of matters to bring to the Board's attention which are not covered elsewhere on the agenda for this meeting. The Board is asked to note the content of this report.

### 2. Current operating landscape

The Board will be aware that the NHS is undergoing a period of rapid change and as a result the landscape is shifting rapidly. The Board will need to consider how to keep abreast and ahead of change so that the Trust plays a prominent role in developing solutions. The Well Led review recommended that strategy discussion be given prominence in the Board's agendas. We will therefore be building time into Development Forums and Trust Board meetings to enable this to happen every time we meet.

### 2. Current issues not elsewhere on the agenda

#### 2.1 CQC

The CQC Inspection Team visited the Trust during the week beginning 11<sup>th</sup> January 2016 to carry out a Trust-wide inspection. The formal outcome of the inspection will not be known for several months. The whole Board would like to join together to thank everyone involved in the visit and all staff for their energy, commitment and participation during a very busy week in the Trust.

#### 2.2 Outpatients

The project to refurbish the entrance to Main Out-patients was originally due to complete at the end of October 2015 however, due to issues encountered in the early phases, the programme slipped. Unfortunately the progress of the works has experienced further difficulties and, as a result, progress has been further delayed. The Trust is working hard with the project team to resolve the issues with the contractor so that the current phase of works can be completed as soon as possible.

#### 2.3 Family A

The Serious Case Review (SCR) into the case of Family 'A' involved the tragic deaths of three children through asphyxiation by their mother. The mother pleaded guilty to manslaughter on the basis of diminished responsibility. The prosecution accepted that plea and she was sentenced to a Hospital Order in November 2014.

The report's authors concluded:

- The children's' deaths could not have been predicted, nor could they have been prevented
- Health and social care professionals across all the organisations involved offered the family appropriate and wide-ranging support and care, which sometimes was difficult to progress with the family
- That despite evidence of much good practice from health and care professionals, there are important lessons that should be learned from this case

The Independent Chair of Kingston Safeguarding Children Board, Deborah Lightfoot, said: "The deaths of the three siblings is nothing short of a tragedy. They could have gone on to lead long fulfilling lives. While the review states that all of the deaths were not predictable nor preventable, it has found that there are learning points for practitioners involved."

<http://kingstonandrichmondscb.org.uk/media/upload/fck/file/SCR/Family%20A%20Serious%20Case%20Review%20Report%20November%202015.pdf>

There are no specific recommendations for Kingston Hospital NHS Foundation Trust, and we will contribute to the Kingston Local Safeguarding Children Board (LSCB) wide recommendations as required.

### **3. Appointments**

#### **3.1 Chief Operating Officer Appointment**

The Trust is pleased to announce the appointment of Rachel Williams as Chief Operating Officer. Rachel will join the Trust on 1<sup>st</sup> April 2016 and joins us from Great Ormond Street Hospital. The Board would like to thank Eileen Doyle, Interim Chief Operating Officer for her hard work and support to the Trust whilst recruiting a substantive appointment.

#### **3.2 Director of Workforce**

Terry Roberts, Director of Workforce, has been successful in securing a new post at Hillingdon Foundation Trust as Director of People and Organisational Development. He will be taking up his post in the early part of March and completing some study leave before he starts the new role. The Board and I would like to thank Terry for all his hard work for the Trust and wish him all the best for his role at Hillingdon.

### **3.3 NHS England Annual Assurance of Emergency Preparedness**

NHS England conducts an assurance visit to each provider every year to assess their preparedness for emergencies and disruptions. This is done in 3 parts; main assurance, deep dive subject and chemical, biological, radiological and nuclear (CBRN). Kingston Hospital's main assurance took place on 23<sup>rd</sup> November 2015 and it was agreed that the Trust's overall level of compliance against the core standards for Emergency preparedness, resilience and response (EPRR) is 'substantial'. 42 out of 45 areas were green rated and the remaining areas were amber rating, which were all with regards to the Trust's business continuity arrangements. NHS England noted that although a lot of progress had been made since last year, further development and implementation across key areas is required. An action plan has been drawn up to address the amber ratings. These results have increased the Trust's compliance rating in the main assurance to 93%, up from 51% in 2013 and 79% in 2014. The Trust was rated fully compliant against the 2015 'deep dive' subject of pandemic influenza preparedness. The third area assessed was the Trust's preparedness for CBRN incidents, for which the Trust was rated 91% compliant. The 4 amber ratings have been addressed and are now rated green, excluding 1 rating that is out of the Trust's control, which requires NHS England to organise additional training.

### **3.3 Terrorist Attacks in Paris**

In light of the terror attacks in Paris all Trusts were written to by Dame Barbara Hakin, National Director Commissioning Operations at NHS England, requesting assurance that they reviewed their arrangements and have or are taking necessary steps to ensure their Trust is prepared to respond to a similar scenario. The Trust has reviewed the letter and recommended actions at the Emergency Preparedness Group. Actions include testing the major incident cascade, considering ITU escalation arrangements, collating lists of staff trained to deal with major trauma, confirming the arrangements for seeking expert advice on treatment of major trauma from within the SW London and Surrey Trauma network and planning a training day for staff in treatment of blast and ballistic injuries. An action card for implementation by the Trust if the national threat level rating is raised to critical has also been produced. The necessary actions are now complete.

### **3.4 Industrial Action**

Junior doctors in England have voted in favour of going on strike in their national dispute over a new contract. The first period of action was from 8am on 12<sup>th</sup> January to 8am on Wednesday 13<sup>th</sup> January 2016. The Trust developed an action plan which was implemented and carried out successfully. The doctors have suspended planned action on 26<sup>th</sup> & 27<sup>th</sup> January 2016 but a further potential strike has been identified for 10<sup>th</sup> February 2016 where all cover would be withdrawn. Planning is underway for this action.

## **4. Things to celebrate**

### **4.1 Dementia**

The Trust's dementia strategy featured as a positive case study in a new report published by the Alzheimer's Society on the 18<sup>th</sup> January called 'Fix Dementia'. The report highlights the differences in care for patients with dementia across acute Hospitals and the national BBC coverage featured a film, which included our dementia therapeutic activities room. The BBC filmed a chair exercise class and a visit from one of the Pets as Therapy dogs Miko and also recorded interviews with Director of Nursing and Patient Experience Duncan Burton and the Chief Executive of the Alzheimer's Society Jeremy Hughes who spent the morning at the Trust with the BBC.