Paper Light Referrals to Kingston Hospital

In order to be more efficient, the government has set the ambitious target of switching all NHS paperwork to digital records by 2018. It is well documented that the use of fax machines is an insecure method of transferring confidential patient information, and so Kingston Hospital would like to encourage GP practices to stop using fax machines and use our referral email address, or C&B and Ordercomms for diagnostic requests. This will help us keep patient information more secure and allow us to retain an efficient audit trail.

STOP FAXING, START EMAILING

Email

- Routine referrals - Khn-tr.OPReferrals@nhs.net
- Urgent referrals – use the email above and mark as URGENT (referrals that don’t fall under the 2WW rule)
- Two Week Wait - Khn-tr.2ww@nhs.net  Note: Fax machines allocated to 2WW will be decommissioned shortly.

Ordercomms

Ordercomms system has been installed in most practices, to request radiology and pathology diagnostic tests. If you would like your practice to install Ordercomms please contact our GP Liaison Manager Bal Chohan Balvinder.Chohan-Rai@Kingstonhospital.nhs.uk.

GP Queries

- knh-tr.GPqueries@nhs.net

This is a designated email address for GP’s to raise a query with regards to administration/operations or clinical issue. The email will be forwarded to the relevant department and they will respond to you directly.